

Sharing Of Best Practices

An Adaption of the McKinsey 5R methodology by Micromatic

• Total solutions • Total customer service

Ace Micromatic

Group

Approach

1 RESOLVE	2 RESILENCE	3 RETURN
Address immediate challenges that the situation presents	Address near term challenges & short term issues	Plan for return to business & possible Scale
4 REIMAGINE	5 REFORM	
What is the NEW NORMAL? - Business What are the implications for MMT?	How will the new Environment be? What will it mean to our customers? What will it mean for regulation, compliance Etc.	

● Total solutions ● Total customer service

Experience

- How we closed down?
- What we are doing now?
- Next Steps...

• Total solutions • Total customer service

Ace Micromatic

Group
